

SlideRenu®

LIMITED WARRANTY



SlideCare, LLC
Guaranteed Shield of Protection™

32961 Pin Oak Pkwy • Suite 4 • Avon Lake, Ohio 44012
T: 440.930.2490 F: 440.653.5100

www.SlideRenu.com

LIMITED WARRANTY

SLIDERENU® is a registered trademark of SLIDECARE, LLC and is manufactured in accordance with high standards and tight quality controls. Any application or procedure which is different from the SLIDERENU® instructions will render SLIDERENU® coatings, the "Products", ineffective.

What Does This Warranty Cover?

SLIDERENU® warrants to you, the owner of the property at the time the Products were applied, that SLIDERENU® Products are free from defects in material and workmanship in the course of manufacture and that the mentioned surfaces in this warranty that are coated with SLIDERENU® coatings will not develop excessive fading, excessive chalking or excessive non-uniformity of color, and will not peel, crack or blister, all within the limits defined as follows:

"Excessive fading" means that all change in color during the period of this warranty shall not exceed 8 Delta E units (Hunter Color Difference) for five (5) years if calculated from measurements on any spectrophotometer or colorimeter designed to adequately measure color by reflectance readings in accordance with A.S.T.M. method of test D-2244-85, Section 6.3. Numerical units are defined as the numerical value equal to the square root of the sum of the squares Delta L, Delta a and Delta b measured on the exposed coated surfaces which have been cleaned in accordance with SLIDERENU® coating's cleaning and application instructions.

Operating the waterslide at water chemistry levels that are higher than the industry standard of 3 PPM chlorine levels may accelerate color fading on the interior ride path which is not covered under this warranty as it is considered a "wear item".

"Excessive chalking" means will not chalk in excess of a numerical rating of 6 for five (5) years when measured in accordance with the standard procedures specified in A.S.T.M. D-4214, Method D659.

"Excessive non-uniformity" means non-uniform fading during the period of this warranty to the extent that adjacent panels have a color difference greater than the original limits of acceptable color expressed in the same system of color measurement described above. It is understood that fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements.

"Will not peel, crack or blister" means the restoration coating shall maintain its film integrity and show no cracking, peeling or blistering discernible to the naked eye resulting from the natural elements in the atmosphere at the location where the water slide is located. **GOUGES, GASHES, DEEP CUTS, SURFACE CHIPPING AND SCRATCHES THAT ARE CAUSED BY THE FOLLOWING ITEMS ARE NOT COVERED UNDER THIS WARRANTY;**

- Swimwear, clothing and shoes with exposed zippers, buckles, rivets and metal ornamentation
- Jewelry, watches, necklaces, earrings, combs and toys
- Unsupervised, unapproved and inappropriate water park maintenance and repair procedures
- Acts of vandalism or mother nature

How Long Does The Coverage Last?

The workmanship warranty period is 1 YEAR from the completion date of the project as evidenced by the SlideCare Sign-Off Sheet. The workmanship warranty covers peeling, cracking and blistering due to improper surface prep and application of the Products by the SlideCare Certified Applicator. In the event of delamination of the Products, SlideCare will repair the delaminated areas at no-charge to the owner of the property or, at its sole option, reimburse the owner of the property for the cost of repairing the damaged area(s) based on an average of three (3) independent painting contractor quotes. SlideCare will put forth a reasonable effort to repair the delaminated area within a reasonable time period.

The Products warranty period will be UP TO FIVE (5) YEARS ON ALL REFINISHED SURFACES from the date of application by a Certified Applicator of SlideCare against excessive color fade, excessive chalking, and excessive non-uniformity (except for the above mentioned limits, definitions and exclusions).

The Limited Warranty may be transferred with the property; however, the warranty period for the transferred property will be no more than the unexpired original warranty period prior to the transfer of the property.

The warranty period will not revert back to the original warranty start period upon any property transfer or on any warranty claims/repairs made to the property.

What Will We Do?

You must notify us in accordance with the notice requirements outlined below, and we must validate the claim. Upon the notification and validation, we will undertake the following:

SLIDECARE, LLC may, at its option, inspect the application and perform an electronic inspection with a mil gauge for warranty verification purposes. The owner of the property agrees to provide copies of the daily water chemistry and daily maintenance log reports to SLIDECARE, LLC for the previous 100 days in order to assess water chemistry levels and maintenance/operation practices that may void the warranty.

At our sole option, we will either provide you with an equivalent amount of new Products at no charge or reimburse you for the price of the Products specified in the project proposal or invoice @ \$200/gallon for the warrantable refinished area only described in the warranty claim to which the Products are applied.

Our obligations under this warranty will in no event exceed the purchase price of the originally purchased Products found to be warrantable. Any additional costs and expenses beyond these amounts are your responsibility.

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What Doesn't This Warranty Cover?

This Warranty DOES NOT COVER damage or abuse of any kind resulting from:

• **GOUGES, GASHES, DEEP CUTS, SURFACE CHIPPING AND SCRATCHES THAT ARE CAUSED BY THE FOLLOWING ITEMS ARE NOT COVERED UNDER THIS WARRANTY;**

- Swimwear, clothing and shoes with exposed zippers, buckles, rivets and metal ornamentation
- Jewelry, watches, necklaces, earrings, combs and toys
- Unsupervised, unapproved and inappropriate water park maintenance and repair procedures
- Acts of vandalism or mother nature

- Operating the water slide at water chemistry levels higher than the industry standard 3 PPM chlorine levels may accelerate color fading on the interior ride path, which is considered to be a "wear-item";
- Faulty or improper application of the Products;
- Application of the Products in direct contact with dissimilar materials as discussed in the Product Technical Specifications;
- Cleaning the refinished area with solvent-based cleaners;
- Cleaning the refinished area with a power washer outside the prescribed cleaning guidelines;
- Operating the water slide using bromine.

Other Limitations

1. This Warranty covers only genuine SLIDECARE, LLC Products.
2. The Products are designed to restore color faded, oxidized and sun damaged gel coat water slide surfaces and should not be used as a structural or fire retardant coating.
3. Due to normal weathering of the refinished substrates, all surfaces subsequently refinished under warranty may differ in gloss and color from surfaces originally refinished on the structure.
4. We reserve the right to discontinue or change any formula or cleaning and application instructions at any time and without notice or liability.
5. If, for any reason, Products of the type originally applied are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and price.
6. There are no warranties on these Products other than as set forth in this Warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, give to you by dealers, contractors, applicators or distributors of the Products.
7. WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF ANY BREACH OF THIS EXPRESSED WARRANTY AS IT ELATES TO OUR PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SUCH DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
8. WE ARE NOT LIABLE FOR ANY CONSEQUENTIAL DAMAGES OR INCIDENTAL DAMAGES associated with any breach of any express, written, oral, or implied warranty on the Products. Your EXCLUSIVE REMEDY for any breach of warranty is as set forth in this Warranty.
9. This Warranty gives you specific legal rights. You may also have other rights, which vary from state to state.
10. ANY ALTERATION OF THE APPLIED PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM SLIDECARE, LLC SOLUTIONS WILL VOID THIS WARRANTY.
11. CLEANING THE REFINISHED AREA WITH SOLVENT-BASED CLEANERS WILL VOID THIS WARRANTY.

12. CLEANING THE REFINISHED AREA WITH A HIGH-PRESSURE WATER POWER WASHER WITH A PSI OVER 1,500 AND/OR POSITIONING THE SPRAY TIP NOZZLE CLOSER THAN 10" FROM THE SURFACE WILL VOID THIS WARRANTY.
13. Operating the water slide at water chemistry levels higher than the industry standard 3 PPM chlorine levels.
14. Operating the water slide using bromine.

How Do You Register Your Warranty?

For all SLIDERENU® coatings used on the structure or project, the Warranty Registration form must be completed and mailed within 30 days after the original Product application has been completed. Please mail it to SLIDECARE, LLC, 32961 Pin Oak Pkwy, Suite 4, Avon Lake, Ohio, USA 44012; Attention Warranty Registration Department. Failure to register the Warranty will not void the Warranty, but registration of this Warranty confirms the date of purchase of our Products and assists SLIDECARE, LLC in processing any Warranty claim you might have. This confirmation is of benefit to you, especially if your original proof of purchase is lost.

How Do You Transfer Your Warranty?

You and subsequent property owners may transfer this Warranty by providing written notice to us within 30 days after the date of transfer of ownership. The notice should include the Warranty Shield Number (if available), the address of the property, the name and mailing address (if different) of the new owners, and the date of transfer. The notice should be sent to SLIDECARE, LLC, 32961 Pin Oak Pkwy, Suite 4, Avon Lake, Ohio, USA 44012; Attention Warranty Registration Department. Failure to notify SLIDECARE, LLC will not void the Warranty, but the notice will assist us in processing any warranty claim.

Warranty coverage upon transfer is as described in detail previously. Upon any transfer of the property, your obligations become the obligations of the new property owners.

How Do You Submit A Warranty Claim?

You must submit your claim in writing to us within the warranty period and within a reasonable period of time after the defect is discovered. To initiate a claim, you should contact our Warranty Services number at 440.930.2490 to receive a warranty claims packet. If you would like to submit a claim request in writing, please provide the following information: a description of the claimed defect and the date the defect was discovered; the Warranty Shield number (if available); the date of original installation; and your name, address, and phone number. Written claims should be sent to SLIDECARE, LLC, 32961 Pin Oak Pkwy, Suite 4, Avon Lake, Ohio, USA 44012; Attention Warranty Registration Department.

Care And Maintenance

SLIDECARE, LLC are some of the most durable restoration products available today for commercial applications. In most cases, normal rainfall is sufficient to keep the refinished exterior surface clean. But if your refinished interior surface should need cleaning, we recommend you visit our website www.SlideRenu.com to learn more about our complete line of restoration products. NEVER CLEAN THE REFINISHED AREA WITH SOLVENT-BASED CLEANERS. THIS WILL DAMAGE THE SURFACE AND VOID THE WARRANTY.

Your Guaranteed Shield Of Protection™

We hope this is just the beginning of our relationship. We're eager to provide you with technical support, cleaning and application assistance, care and maintenance instructions and straight forward answers to any questions or comments you may have about our products or your application.

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